

The road
home starts
here.



2025 MOVE-IN GUIDE

WELCOME!

Your rental is more than just a place to store your things. It's your home in the truest sense—it's the place your day begins and ends. It's your home base throughout the day. It's where you relax with family and friends. It's where you recharge your mind, body, and heart.

The road home starts here.

PARKING

KEYS/DOOR CODE

INSPECT

ONLINE FORM

INTERNET

YOU'RE HOME.

MOVE-IN CHECKLIST

- Confirm your parking spot.
- Try your keys/door code.
- Inspect and complete form.
- Test your Internet.
- Enjoy your new home!

This move-in guide has step-by-step instructions for making this place your home from day one.

Please complete all steps as soon as possible.



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STEP 1

Confirm your parking spot.

The spots reserved for your apartment match your apartment number/letter. For example, if you live in Apartment #3, your parking spaces will be the spaces marked #3. If the lot is not numbered, a sticker/pass may be required. We will contact you if this applies to you.

You, your roommates, and your guests can freely park in these spots. **Do not park in any other parking spots.** Those are reserved for other residents and their guests. If you park in the wrong spot, you will be subject to being towed at your own expense.

If someone has parked in your designated spots, call **Joe's Towing at (309) 829-2123** to have the car towed. After calling, you will need to wait patiently at the car; Joe's will arrive shortly to remove the vehicle for you.

Your parking spot coordinates with your apartment number.



DON'T GET TOWED! Cars are most often towed when you park in another spot because someone has parked in yours. If someone is in your spot, either call Joe's to free up your designated space or find free parking on the street.

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KEYS/DOOR CODE

INSPECT

ONLINE FORM

INTERNET

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STEP 2

Test your keys/door code.

Test your keys/door code. Be sure to test each key in each lock—and at each door, if you have more than one. It's important to test each key and lock today.

If you have any trouble with your keys/door code, please call our office at (309) 454-2338, and someone will meet you at your apartment.



PARKING

KEYS/DOOR CODE

INSPECT

ONLINE FORM

INTERNET

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STEP 3

Inspect your apartment.

Most tenants want to unload as quickly as possible and get settled in! Before you start unloading your things, take a quick tour of your apartment. Check out each room, window, closet, cabinet, appliance, and faucet to make sure all is in order. **If anything is wrong, make note of it on your online inspection report (see next page).**



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INSPECT

ONLINE FORM

INTERNET

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INSPECTION FORM

Complete your move-in inspection.

Within three days of moving into your new home, you'll need to complete the online move-in inspection. **If you find something in need of immediate repair**, please file an emergency work order via the **Resident Login** or by calling maintenance, (309) 823-0179.

Move-in inspection MUST be submitted within three days of move-in date!



1.

Visit **here** to start inspection.



2.

Select your apartment from the dropdown menu and add your name.

3.

Enter comments about the condition of your unit.

4.

Submit to complete.

PLEASE NOTE: Move in inspections are not monitored until the termination of leases. For general maintenance requests, please submit a work order through your **Resident Login**.

PARKING

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INSPECT

ONLINE FORM

INTERNET

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STEP 4

Test your Internet.

We provide high speed, fiber optic connection via ConnectivityU. **Most of our units have wired access.** Check the list of properties with wireless access to confirm your connection type. If your unit is not listed in the wireless category, then your apartment has wired access. If you would like wireless access, you will need to purchase your own wireless router for your apartment.

As soon as possible after moving in, follow the instructions for your access type and test your connection. **If you have any trouble, call ConnectivityU at (309) 451-4200.**

Properties with wireless only access:

112 W. Locust
109 W. Willow
304 N. Linden



PARKING

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INSPECT

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INTERNET DEVICE SETUP



1.

Locate Ethernet wall jacks.



2.

Plug device directly into the Ethernet wall jack.

Use a CAT5 or CAT6 Ethernet cable.
Make sure you are *not* using a telephone cable.



3.

The jacks are online and connected to the Internet.

You do not need to register. Refer to the Internet setup instructions for your device, if you cannot connect to the Internet.

If your device doesn't have an Ethernet port:

1. You will need to use a wireless router (NOT a modem or modem/router combo device) or an Ethernet adapter to connect to your wired Ethernet jack.
2. If it is a new router, you will need to run the manufacturer's setup before you will be able to get out to the Internet.
3. Plug the Ethernet cord from the wall jack into the port on your router labeled Internet or WAN—NOT the ones labeled LAN!

Wireless router tips

1. Make sure to use the 5GHz band on your router. The default frequency is 2.4GHz and is not high performance.
2. Wireless connections are a convenience and not the best way to connect to the Internet. If your device has an Ethernet port, the best way to connect is wired into the LAN ports on your router.
3. Make sure your router is new or only a few years old. Older routers will not give you high performance.

4. If your device does not have an Ethernet port, consider getting an Ethernet adapter so that you can bypass the router if the router is having issues.

ConnectivityU

Internet Support—
(309) 451-4200, ConnectivityU.com

Telephone Support Hours

Monday–Friday, 9 AM–8 PM
Saturday–Sunday, Noon–5 PM

PARKING

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INTERNET

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STEP 5

Enjoy your new home!

With the move-in checklist complete, you are now part of the Young America family. Here are some things to keep in mind as you enjoy your new home.

Use Our Online Portal

We make it easy for you to submit your payments via our online resident portal!



Paying your rent—Go to the **Resident Login**. Set up your account or log in if you are already registered.



Utilities—Upon receiving the utility usage of your unit, the appropriate amount will be billed to your account monthly. Once the amount is on your account, you may log into your tenant portal to pay your bill.

Be a Good Neighbor

Your roommates and fellow residents are your new neighbors. Together, you make up a special community of people who share space. Please be mindful of others and take care to limit loud noises and outdoor clutter. Treat the space and your neighbors with care to keep your community a great place to call home!



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INSPECT

ONLINE FORM

INTERNET

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IMPORTANT CONTACT INFORMATION

Emergencies911
Joe's Towing(309) 829-2123
Normal Fire Department (309) 454-9689
Normal Police (Non-Emergency) (309) 454-9535

Town of Normal (309) 454-2444
Connectivity U (Internet)(309) 451-4200
YA Emergency Maintenance(309) 823-0179
YA Payments & Accounts (309) 376-8203



311 S. Main Street, Normal, IL 61761
(309) 454-2338, YArealty.com

